HealthEDI | **US-Rx Care**

How US-Rx Care Streamlined Over 1,000 Data Workflows and Saved $250,000 Annually with HealthEDI

Powered by **Astera**

US-Rx Care

US-Rx Care Automated

1,000+

Data Workflows

2,000

Hours of Manual Processing Time Saved Annually

Results

Achieved **99%+** Accuracy in EDI File Processing

Saved Over

150,000

Annually With HealthEDI

Saved

$100,000

in Labor Costs Per Year

Aboout HealthEDI

HealthEDI is a no-code, end-to-end automation solution designed to streamline the transfer and translation of healthcare EDI transactions. It enables seamless connectivity with all healthcare trading partners, including providers, payers, and third party administrators, across the cloud or internal systems. The platform supports HIPAA-compliant data exchange and simplifies integration with EMRs, practice management systems, and other healthcare applications.

With robust automation capabilities, HealthEDI ensures secure, real-time processing of X12, HL7, and NCPDP transactions, helping healthcare organizations improve claim processing, eligibility verification, prior authorization, and payment reconciliation. By automating workflows for loading, validating, and transforming healthcare EDI data, organizations can ensure compliance, reduce administrative burdens, and enhance operational efficiency while maintaining seamless communication with their partners.

Profile

US-Rx Care, a leader in pharmacy benefits and risk management for 30+ years, serves over 5 million insured individuals.

Industry

Insurance

Use Case

Automating High-Volume EDI File Exchanges

Results

US-Rx Care simplified data exchange with HealthEDI, empowering non-technical staff and reducing external reliance. By automating 1,000+ workflows, they saved 2,000 hours of manual processing annually.

Learn More

The Challenge: Manual EDI Processing Reducing Efficiency

US-Rx Care, a leader in pharmacy benefits and risk management, serves over 5 million insured individuals across the United States. The company manages millions of pharmacy claims and member eligibility records monthly, necessitating accurate and efficient data exchanges with multiple third parties.
Previously, US-Rx Care relied on a third-party vendor to handle over 1,000 individual workflows for custom files. This approach led to:

- **Inconsistent Data Accuracy:** Frequent errors required manual intervention, consuming approximately **2,000 hours annually.**
- **Operational Delays:** Manual corrections and system inefficiencies delayed critical processes, impacting service delivery.
- **High Outsourcing Costs:** Dependence on external vendors resulted in annual expenses exceeding **$150,000.**

> "We faced significant challenges with data accuracy and consistency, leading to operational inefficiencies and increased costs."
>
> — Renzo Luzzatti, President at US-Rx Care

The Solution: Implementing HealthEDI for Seamless Data Integration

To overcome these challenges, US-Rx Care implemented **HealthEDI**, an enterprise-grade solution designed for seamless B2B information exchange. Key features included:

- **Automated Data Processing:** Streamlined the compilation, sending, receiving, and decryption of EDI files, reducing manual intervention.
- **User-Friendly Interface:** Empowered non-developer staff to set up and manage workflows, minimizing reliance on specialized IT personnel.
- **Secure File Transfers:** Utilized Secure File Transfer Protocol (SFTP) to ensure data integrity and confidentiality during exchanges.

> "The ability to allow non-developer staff to set up the workflows and manage the whole process from end to end was the most important goal that we achieved."
>
> — Renzo Luzzatti, President at US-Rx Care"

The Results: Improved Efficiency and Significant Cost Savings

The integration of HealthEDI led to remarkable improvements:

- **Operational Efficiency:** Automated over **1,000 data workflows**, reducing manual processing time by **2,000 hours annually.**
- **Cost Savings:** Eliminated outsourcing expenses, resulting in annual savings of **$150,000.**
- **Labor Cost Reduction:** Freed up internal resources, saving an additional **$100,000** in labor costs per year.
- **Improved Data Accuracy:** Achieved near-perfect data accuracy, minimizing errors and enhancing service quality.

> "Overall, the system is reasonably intuitive... The support team has been valuable to provide suggestions and evaluate possible efficiencies we can take advantage of."
>
> — Renzo Luzzatti, President at US-Rx Care

HealthEDI

Ready to Learn More?

[Let's Chat]

Contact us for more information or to request a free trial
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