HealthEDI | CHORUS

How CCHP Achieved a 98% EDI Approval Rate and Saved Over $126,000 Annually with HealthEDI

Powered by Astera

CHORUS COMMUNITY HEALTH PLANS

CCHP Achieved a

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Annually with HealthEDI

Results

98% EDI File Approval Rate with the State

EDI Processing Time Cut from 3 Hours to

5 Minutes

$100K
Revenue Increased

About HealthEDI

HealthEDI is a no-code, end-to-end automation solution designed to streamline the transfer and translation of healthcare EDI transactions. It enables seamless connectivity with all healthcare trading partners, including providers, payers, and third party administrators, across the cloud or internal systems. The platform supports HIPAA-compliant data exchange and simplifies integration with EMRs, practice management systems, and other healthcare applications.

With robust automation capabilities, HealthEDI ensures secure, real-time processing of X12, HL7, and NCPDP transactions, helping healthcare organizations improve claim processing, eligibility verification, prior authorization, and payment reconciliation. By automating workflows for loading, validating, and transforming healthcare EDI data, organizations can ensure compliance, reduce administrative burdens, and enhance operational efficiency while maintaining seamless communication with their partners.

Profile

CCHP is a non-profit Health Maintenance Organization affiliated with Children's Wisconsin. They serve 140,000 adults and children across 28 counties.

Industry

Insurance

Use Case

Automating EDI Transactions for Claims Reimbursements

Results

CCHP received a 98% approval rating from the state. Their error rate decreased significantly. Any changes they need to make now take only five minutes, compared to up to three hours before.

Learn More

The Challenge: Manual EDI Processing Reducing Efficiency

Chorus Community Health Plans (CCHP), serving over 140,000 members across Wisconsin, continuously seeks ways to improve its EDI transaction processes.

Receiving bi-weekly claim and enrollment data from Third-Party Administrators (TPAs), CCHP was required to maintain a **minimum 95% approval rate** for State Medicaid EDI submissions to avoid financial penalties. To further improve efficiency, the team identified key areas for optimization:

- **Manual Corrections:** Each EDI file required up to **3 hours** of manual review and correction.
- **Resource Allocation:** This process consumed approximately **192 hours annually**, equating to **$6,500** in labor costs.
- **Increasing Reimbursement Accuracy:** Aiming to maintain and exceed the **95% approval threshold** to drive continued financial performance.

> "I would literally need to go in, copy the data file into Excel, and use a number of Excel functions to find and manually correct errors in each file."
>
> – Amanda Moede, Health Plan Data Analyst

The Solution: Implementing HealthEDI for Automation and Accuracy

Seeking to eliminate manual inefficiencies, CCHP adopted HealthEDI, an enterprise-grade solution designed for seamless B2B information exchange.

Key features that addressed CCHP's challenges included:

- **Automated Data Processing:** Streamlined the ingestion and validation of EDI files, reducing manual intervention.
- **Error Detection and Correction:** Robust parsing and validation tools ensured data accuracy before submission.
- **User-Friendly Interface:** An intuitive environment facilitated quick adoption and minimal training.

> "The usability of Astera is pretty high on the scale compared to other products we looked at. On top of that, you get the ability to automate the processing of the files."
>
> – Amanda Moede, Health Plan Data Analyst

The Results: Significant Time Savings and Revenue Boost

- **Approval Rate Surge:** EDI file approval rates climbed to **98%**, surpassing the state's 95% requirement.
- **Dramatic Reduction in Processing Time:** Manual correction time plummeted from **3 hours to just 5 minutes per file**, saving over **190 hours annually**.
- **$100,000 Retained in Reimbursements:** Improved data accuracy helped CCHP avoid costly penalties.
- **New Savings of $26,000 per Year:** Since the process now involves **little to no intervention from the data reporting team**, it eliminates **five weeks' worth of manual coding and reviewing efforts**, translating to **$26,000/year in additional savings.**

Total Annual Savings: $126,000+ when combining labor cost reduction and compliance-related financial gains.

"It makes sure that each transaction is compliant and not having to worry about going through each individual error and correcting them one by one in a manual way. Each change in the file done manually used to take 3 hours, now it takes just 5 minutes."

– Amanda Moede, Health Plan Data Analyst

Health**EDI**

Ready to Learn More?

Let's Chat

Contact us for more information or to request a free trial
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